



Ithaca Youth Soccer Academy

IYSA Refund and Fulfillment Policies

Refund Policy:

The Ithaca Youth Soccer Academy program will provide refunds of registration fees less a \$30 administrative fee prior to the start of the season. No refunds will be granted after the season has started unless otherwise outlined below...

Refunds for reasons of friend requests or carpooling accommodations will not be made. In the event that a player is injured during the season and cannot play or practice for the remainder of the season, the Director/Coaches may consider providing a partial refund. Families must submit a written request with the director. In the event that a family relocates out of the area during the season the director may consider a partial refund on a case-by-case basis. Families must submit a written request to the director showing proof of residency change.

Fulfillment Policy:

Ithaca Youth Soccer Academy will provide quality soccer instruction (up to 40 training sessions and 8 games per season) to all registered IYSA youth soccer players. We do reserve the right to suspend or dismiss players or parents in the case they are not acting in accordance with our code of conduct